

## LIMITED WARRANTY

Product: Travel frames, steel pallets, hold down systems, equipment preservation, critical spare preservation, labour support, design and engineering.

### WARRANTY

Bryan Industries warrants your product to be free from defects in material and workmanship for a period of 12 months from the original date of purchase. All paint work is guaranteed against rusting, flaking and adhesion failure under normal working conditions for 3 months from date of manufacture. If you discover a defect in a product covered by this warranty, we will repair at our option using new or refurbished components, or if repair is not possible, replace the item.

All warranty work will be carried out during normal working hours, i.e. Monday to Friday, 7:30 am to 4:00 pm at Bryan Industries' workshop. All transport and freight costs are to be paid by the customer.

### EXCLUSIONS

This warranty covers defects in manufacturing discovered while using the product as recommended by the manufacturer. The warranty does not cover loss or theft, nor does coverage extend to damage caused by misuses, abuse, unauthorised modification, improper storage conditions, lightening or natural disasters. The warranty does not cover parts that are subject to normal wear and tear replacement requirements, such as wheels, buffers and rubber components.

- (i) Electrical wiring and harnesses will not be covered under warranty if tampered in any way including modifications, pressure washing or damage to electrical cabinets. Electrical equipment will be covered under manufacturer's warranty where applicable.
- (ii) Should you elect to personally or by outside contractors, conduct repairs, modifications, adjustments or servicing to machinery or equipment during the warranty period without our written consent the warranty will become null and void and claims for reimbursement of the costs for repairs of the work in question or future warranty work will not be accepted.
- (iii) In the case where the warranted product must interface with components not supplied by us, the warranty will become null and void should performance of these non-supplied components cause damage to the warranted product.
- (iv) Warranty does not apply with the use of second hand or refurbished goods.

### LIMITS OF LIABILITY

Should the product(s) fail your sole recourse shall be repair or replacement, as described in the preceding paragraphs. We will not be held liable to you or any other party for any damages that result from the failure of this product. Damages excluded include, but are not limited to, the following: lost profits, lost savings, lost data, damage to other equipment, and incidental or consequential damages arising from the use, or inability to use this product. In no event will Bryan Industries be liable for more than the amount of your purchase price, not to exceed the current list price of the product, and excluding tax, shipping and handling charges. Bryan Industries disclaims any other warranties, express or implied. By installing or using the product, the user accepts all terms described herein.

### HOW TO OBTAIN SERVICE UNDER THIS WARRANTY

Please contact us using one of the following methods:

**Phone:** (07) 49 591 381

**Facsimile:** (07) 49 591 402

**Email:** [admin@bryanindustries.com.au](mailto:admin@bryanindustries.com.au)

**Website:** [www.bryanindustries.com.au](http://www.bryanindustries.com.au)

**Address:** 25 Interlink Court, Paget QLD 4740